



A Publication of the
City of Raleigh Fair Housing
Hearing Board



Tenants' Rights And Obligations

*A
Handbook*



CITY OF RALEIGH COMMUNITY SERVICES DEPARTMENT

Where Can I Go For Help?

1. Legal Aid of North Carolina

1-866-219-5262 (toll free) – Provides free legal assistance to low-income individuals throughout North Carolina.

2. NC Human Relations Commission

1-919-807-4420 or 1-866-324-7474 (toll free) – NC state agency that investigates complaints of discrimination and enforces NC's Fair Housing Law.

3. NC Attorney General's Office – Consumer Protection

1-919-716-6000; 1-877-5-NO-SCAM (toll free). The Consumer Protection Division of the Attorney General's Office enforces North Carolina's consumer protection laws, which are aimed at preventing unfair or deceptive trade practices.

4. City of Raleigh Housing/Environmental Inspections Division

1-919-807-5110 – Inspects apartments/houses to make sure no violation of Raleigh Housing Code.

5. North Carolina Bar Association Lawyer Referral Service

1-919-677-8574 or 1-800-662-7660 (toll free). To help you locate an attorney to assist you. A fee of up to \$50.00 may be charged you for a consultation of 30 minutes or less.



INSTRUCTIONS: Complete and provide to your landlord.
Keep a copy for your records.

REQUEST FOR REPAIRS

My name is: _____

My address is: _____

My phone number is: _____

Today's date is: _____

Dear _____,

I rent my home from you. Unfortunately, I am experiencing some problems with my home which I need you to fix. I am willing to open my home to you at any reasonable time so that you can make these needed repairs. The repairs which I need are as follows:
